From: MACKERSIE, DAVID
To: 'microsoft.atr(a)usdoj.gov'

**Date:** 1/28/02 9:11am **Subject:** Microsoft Settlement

Please let the Microsoft settlement stand. I believe it is strongly in the public's best interest.

Microsoft is an important driver for lowering the cost of technology. As a user of Microsoft products for the past 20 years, I have noticed that the company has consistently lowered the cost of technology for every market that it has entered. Just as the industrial revolution lowered the cost of textiles by mass production and economies of scale, so too does Microsoft lower the cost of software by mass production and economies of scale. The complaints against Microsoft are like the complaints of artisans and craftsmen who have been forced out of work. We feel sympathetic for their loss, but we know that economies of scale serve society best.

Best Regards,

David Mackersie

Sr. Principal Software Engineer PRI Automation